

*Following the completion of your personal data mentioned in the Contact Form, they will be processed by BRD - Groupe Societe Generale S.A. ("BRD" or "Bank") for the purpose of transmitting more information related to your request or complaint to the e-mail address / contact telephone number indicated in the Form. Your last name, first name, CNP or date of birth will be processed for the purpose of identifying you in our records.*

*Depending on the purpose of your request, the legal basis for processing your data by the Bank is different (in case of exercising the rights according to GDPR - compliance of the Bank with the legal obligations to respond to requests to exercise rights from data subjects; in case of complaints - compliance of the Bank with the legal obligations to respond to complaints received, the execution of the contract concluded with customers, the legitimate interest of the Bank to comply with internal standards and those established at Group level; in case of providing assistance to customers or analyzing suggestions received from them for improvement of the Bank's activity - the legitimate interest of the Bank to carry out its activity according to the internal standards; if you wish to be contacted for the establishment of a meeting with the representatives of the Bank - your consent). In the case of processing based on consent, you have the right to withdraw your consent at any time during the recorded call, but this does not affect in any way the processing carried out before the withdrawal of consent.*

*The Bank's contractual partners, such as online consulting and website development and maintenance providers, may process your personal data.*

*In the context of data processing related to the aforementioned purpose, we do not transfer your personal data outside Romania.*

*We keep your personal data as long as is necessary for the purpose for which it was collected, in compliance with the internal data retention procedures, including the archiving rules applicable at BRD level.*

*Upon request, you can obtain additional information about the retention periods applicable to your personal data.*

*By law, you have the following rights related to the processing of your personal data by the Bank. For the exercise of those mentioned in points 1-8, you can contact us using the contact details mentioned in the Contact section.*

*If you have any questions about this Information Note, you may contact us using the following contact details:*

*BRD: Attention: BRD Data Protection Officer (DPO)*

*Correspondence address: Bd. Ion Mihalache no. 1-7, sector 1, BRD Tower, postal code 011171, Bucharest, Romania*

*Email: [dataprotection@brd.ro](mailto:dataprotection@brd.ro)*

*Detailed information on how your personal data is processed in the context of the activity carried out by BRD can be found by consulting the document "Information on Personal Data Processing", document available free of charge on the BRD website and in any BRD unit.*

*Pressing the button to submit the form has the meaning of taking note of the information on data processing expressed above.*